Organized by



TWO-DAY EDUCATIONAL BUSINESS CONFERENCE AND A YEARLY AWARD CEREMONY FOR THE '**B2B SUPERSELLER** OF THE YEAR'



Zagreb, 21st and 22nd November 2019., from 9am till 6pm, Antunović congress center

WHY YOU SHOULD ATTEND THE SUPERSELLER CONFERENCE?

- 24 lectures from the sales sector
- 24 top level lecturers sales consultants
- 2 whole days of sales education
- Extremely affordable price ONLY 74,00 HRK per lecture
- Business contacts with colleagues from the sales sector

from Croatia and abroad

- Numerous practical examples and exercises aiming to advance your sales results
- Yearly award 'B2B Superseller of the year' ceremony
- 10-year tradition of the Superseller conference

SUPERSELLER 2019. CONFERENCE PROGRAM DAY 1, 21.11.2019. (Thursday), Antunović Zagreb congress center, Tomislav hall

TIME	HALL 1 Business2Business	HALL 2 Business2Customer
8:30-9:00	PARTICIPANTS REGISTRATIONS	
9:00-10:15	GORDANA KADOIĆ: Different generations sales teams	MLADEN JANČIĆ: How to stand out from the other sellers
10:15 - 10:30	COFFEE BREAK by EOS	
10:30-11:40	TANJA PURETA: What we can learn about sales approach and consumer behavior from the Nobel prize winner Kahneman	MARTINA OSMAK: "Gamification" in sales
11:40-11:45	BREAK	
11:45-13:00	SAŠA TENODI: Communication domination – sales and social engineering	MELITA MANOJLOVIĆ: Mutual trust in the sales process and 4 MAT system
13:00-14:00	PAUZA (ručati možete u nekom od restorana kongresnog centra)	
14:00-15:15	INGA LALIĆ: Sales meetings scheduling – cold calls and tips&tricks	IGOR HERCEG: Sales traps
15:15-15:30	COFFEE BREAK by EOS	
15:30-16:45	TONI BABIĆ: How to develop a sales team from zero to superseller	MATEJ SAKOMAN: Human resources – how important are they in retail
16:45-18:00	DANIJEL BIĆANIĆ: Sales 'radar' – key ability in a B2B seller	BRANKO PAVLOVIĆ: Digitalization – transformation of traditional sales processes and services

APPLICATION FORM FOR THE TWO-DAY CONFERENCE 'SUPERSELLER 2019.' Company name: Participation fee for BOTH days is 1.770.00 kn + PDV 25%OIB (VAT no.): ___ Included in the fee are the lectures according to the two-day First and last name of the participant: program, work materials (notepad, pen and lecture scripts that you will be able to download on the Poslovni savjetnik portal with an access code after the education) and an attendance Company address: certificate. We don't accept cash payments on the conference. Tel.: Fax: DISCOUNTS FOR GROUPS OF PARTICIPANTS (FROM ONE COMPANY) F-mail: • From 3 to 5 participants 5% (to the base fee) Signature and stamp: • 6 and more participants 10% (to the base fee) HOW TO APPLY? You can apply for participation to our e-mail Ispunjavanjem ove Prijavnice Organizatoru dajem privolu da s mojim osobnim podatcima, fotografijama i video materijalom raspolaže u svrhu organiziranja mog sudjelovanja i promocije konferencije Superprodavač na svim medijskim platformama info@poslovni-savjetnik.com or fax. 01/48 36 099 Organizatora i medijskih pokrovitelja konferencije. Organizator će moje osobne podatke čuvati najviše godinu dana od moje prijave na konferenciju. tel. 01/49 21 737 Please send us your filled application form to our fax. 01/48 36 099 or e-mail: info@poslovni-savjetnik.com -----×----SPONZOR : ORGANIZATOR MEDIJSKI PARTNERI : poslovni® Business Café Edukacija.hr Jaresou/Ac posao.hr EOS savietnik PARTNER: PROFESSIONAL RAČUNOVODSTVO POREZI Praké: Udruga heraklea 🏹 DAY 2, 22.1.2019. (Friday), Antunović Zagreb congress center, Tomislav hall HALL 2 Business2Customer VRIJEME HALL 1 Business2Business **TAJANA HORVAT SANJA GOMUZAK:** The impact of the new distraint law to sales The power of the first sales impression 8:30-9:45 and successful debt collection **10 YEARS OF THE SUPERSELLER CONFERENCE** 9:45 - 10:15 YEARLY AWARDS CEREMONY FOR THE 'B2B SUPERSELLER OF THE YEAR' COFFEE 10:15-10:30 BREAK by EOS ANITA LUKENDA MLINAC: SAŠA PETAR: Organizational culture influence on the Toxic managers and rude employees – how 10:30-11:45 B2B seller's results to overpower bad sellers SANDRO KRALJEVIĆ: KAMILO ANTOLOVIĆ: Perfecting the 7 key Steps of Nonverbal communication in every sale 11:45-13:00 every sales BREAK (lunch is available in any of the congress center restaurants) 13:00-14:00 **EMIL PAVIĆ:** ŽELJKO ŠUNDOV: Time management in sales Maximizing the value of each member of 14:00-15:15 the sales team COFFEE 15:15-15:30 **BREAK by PETAR MAJSTROVIĆ:** IVANA ZVRKO: Life management and sales **Retail personnel coaching in practice** 15:30-16:45 SINIŠA BEGOVIĆ: **DARKO SAMBOL:** What you need to know when setting up a Gestalt coaching for better sales results 16:45-18:00 successful e-shop

Note: The organizer reserves the right to change the program. In case that the registered participant cancels the attendance two or less days before the conference, the payment will not be refunded.